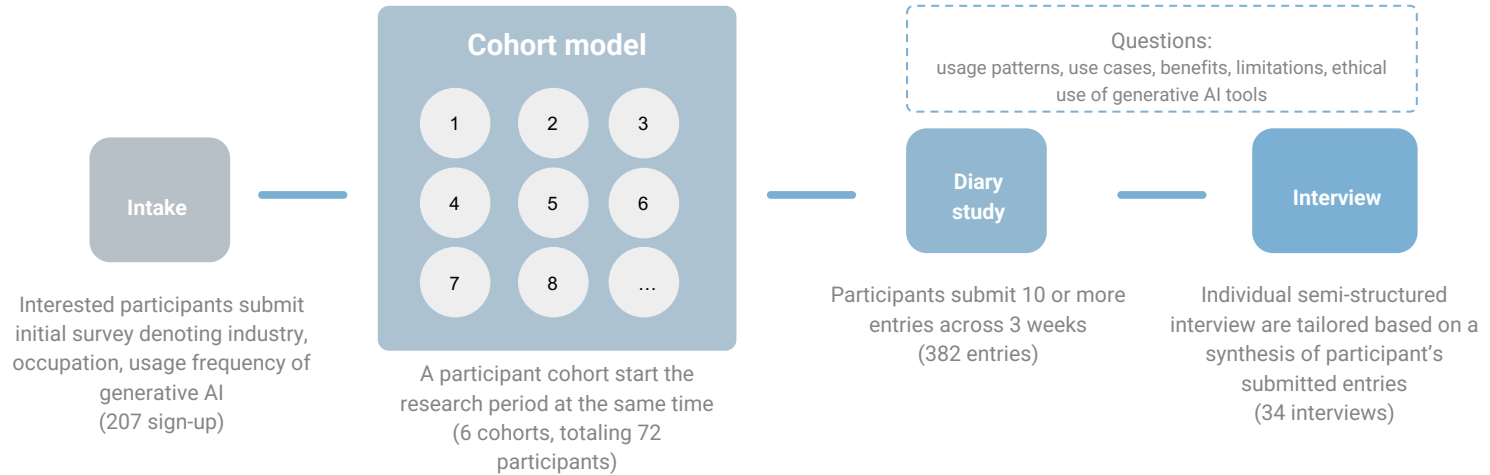


# Generative AI and affordances for shaping information practices of knowledge workers

Mohammad Hossein Jarrahi, Lan Li, Drew Robinson, Sheena Meng



"It was a really interesting experience because it **made me reflect on how I can best use LLMs like ChatGPT to optimize my output** - before this study, I didn't necessarily care for optimizing the prompts I was asking ChatGPT to create the best output, but after the study, I've learned how to more efficiently use the system to meet my needs. It's **been a great learning experience**, as much as it's been a teaching experience for those trying to research it!" (P32)

"My experiences with the diary study were excellent, and **the activity raised my awareness** of how I interact with these technologies." (P07)

"...the last interview was a great reflection moment for me. Going through some of the questions made me realize that **I need to think deeply about AI**, such as the skills and literacies one needs to succeed in using AI. I couldn't answer much on this one, but now I have something to consider, think about, and discuss with friends who use CharGPT too..." (P13)

